

Marque Qualité Tourisme



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Haut-Koenigsbourg castle is committed to the recognised QUALITE TOURISME™ approach. Awarded by the French State and deployed by [Alsace Destination Tourisme](#)

Haut-Koenigsbourg castle has benefited from this mark since 2019.

This high-performance approach places the visitor at the centre of attention and aims to continuously improve the quality of services offered by guaranteeing:

- A warm welcome
- An attentive staff
- A command of foreign languages
- Personalised services
- Clear and precise information
- Cleanliness and comfort
- Discovery of a destination
- Your opinion taken into account

The entire Haut-Koenigsbourg castle team is always ready to listen!